OF DIRECTORS held Tuesday, April 24, 2018 at West Center, the President being in the chair and the Secretary being present.

Directors Present: Carol Crothers (President), Donna Coon (Vice-President), Denise Nichols (Secretary), Roger Myers (Treasurer), Carol Lambert (Assistant Secretary), Tom Sadowski (Assistant Treasurer), Nina Campfield, Lynne Chalmers, Charles Sieck, Tim Stewart (teleconference), Sandra Thornton, Gail Vanderhoof, Kent Blumenthal (CEO)

Staff: David Jund (Facilities Director), George Rushing II (Recreation Director), Kathy Edwards (Program Coordinator), Karen Miars (Administrative Assistant), Miles Waterbury (Communications Specialist)

Visitors: 39

I. Call to Order / Establish Quorum

President Crothers called the meeting to order at 1:30pm MST. Roll call by Secretary Nichols; Quorum established.

II. Adopt Agenda

MOTION: Lambert / Seconded. Adopt Agenda as presented.

Passed: unanimous

III. Approve Minutes

A. MOTION: Lambert / Seconded. Approve minutes of April 13, 2018 as corrected. Passed: unanimous

B. MOTION: Lambert / Seconded. Accept January 2018 Financial Statements and February 2018 Financial Statements as presented.

Passed: unanimous

IV. President's Report

April is going by quickly as the new board gets organized and makes plans for this governance year.

We had our first planning session last week where we all identified goals. Lots of good ideas were put forward. Now we have the task of organizing and prioritizing our goals. Then we will want to identify clear cut objectives with measurements. Once again communications is at the top of our list, but this year there is more emphasis on listening to our members, responding to members, improving communications among board members and making sure there are no surprises by getting the decision process out to the membership before critical decisions are made.

I will be updating you on our planning activities as the year progresses. Talk to your board members and let them know what you think our priorities should be.

We are all digging into your survey responses and with the formation of the ad hoc survey committee we hope to have actionable recommendations based on your input. I want to thank all the members who took the time to fill out the survey and especially those who added their comments. We have over 500 pages of comments so lots of good input to analyze and address.

The board appreciates your emails. You can reach the board by emailing board@gvrec.org. Since your new board took office we have received 20 emails. 11 were from previous board members. I guess they think we need lots of help. Seriously, we do appreciate their input. Two were facility/maintenance issues and they were handled by our staff. Two were procedural questions and they were answered. Two raised concerns about our new board members. I feel we have an excellent board, but the proof will be in what we deliver. One questioned the changing of the senior games name and that was forwarded on to the foundation. And several offered congratulations. One long, thoughtful note raised concerns about cheating with our guest cards where local residents were buying or borrowing guest cards to use our facilities rather than signing up for a GVR membership. This could be a serious issue. I have asked our CEO for his recommendations to address this problem and I would ask all members to respect the rights of ownership and question anyone improperly using guest cards, especially in club facilities. I know a lot of clubs are very conscientious of this.

Every couple months I will give you an update on your emails to the board, especially until we can get a better way to respond to inquiries. Any ideas on how best to do this? Posting a FAQ frequently asked questions section on the website was one suggestion. I will also ask our CEO to give a regular summary on hotline emails so we can stay up to speed with what is on the minds of our members. Hotline@gvrec.org is the way to correspond with our CEO and his staff.

Committees are where the majority of the work of your board gets done. I am very pleased with our committee leadership. Later in the meeting I will ask our committee chairs to give an update on their committee membership and their high level objectives for the year.

V. CEO Report

I have three important items that I want share with you:

- First, congratulations to GVR, our members and the Board of Directors for once again having Green Valley, Arizona acknowledged as a top retirement destination! This time it was reported in **USA Today** (Lorie Konish, CNBC, April 21, 2018): "Retirement destinations: 10 best U.S. suburbs to consider for your golden years." Green Valley, Arizona was ranked #2! This Green Valley recognition could never happen without GVR's extensive recreation complex. The USA Today story is based on Digital marketing company ConsumerTrack, which recently ranked the top suburbs for retirees based on cost of living, median home prices and property tax rates, among other criteria.
- Second, GVR's Facility Reservations procedures are not without its complications. Our Corporate Policy Manual offers comprehensive guidelines and procedures for arranging facility reservations. This includes ranking of priorities for reservations. At this time, the Board

of Directors needs is the top priority for facilities reservations. On Thursday, April 19, I was asked to address HOA representatives on the matter at a meeting of the Green Valley Council's (GVC) Assembly. Several HOA representatives voiced frustration about their inability to reserve facility space on a recurring basis and at locations of their choice on the GVR Campus. I explained that I would drill-down on the issue and report back to the Assembly, through the GVC, by May 1, 2018. I will ask the GVC to help identify representatives from five HOAs that are mandatory GVR-deed restricted to meet with me and other members of my staff team to discuss our current facilities reservations procedures and consider possible policy adjustments. Any proposed changes to current policies would ultimately be presented to the GVR board for its consideration. I also committed to providing an update to the GVC Assembly at its May 17, 2018 meeting.

• Lastly, as you are aware, a Pima County Hearing Administrator approved a Type I Conditional Use Permit (CUP) on April 11 for the 10.8 acre property on Camino de la Canoa that GVR intends to purchase for a Pickleball Center & Park. Our contracted architectural firm, WSM architects is facilitating other due diligence-related activities pertaining to the purchase, including a site survey. GVR must wait until the appeal period expires on May 16, 2018 before it can close on the property. Once GVR receives title to the property, the Board may then consider moving forward with contracting for engineering and design services, as detailed in the WSM long-range Strategic Facilities Master Plan of September 27, 2016. Engineering and design services precedes all construction and may be time-consuming. The cost of engineering and design services is totally separate from the cost of construction. I will keep the Board and members updated about this. I am certain that several Committees will be involved, including Planning & Evaluation and Fiscal Affairs. Once engineering and design services is underway, a presentation will be made to the GVC's Planning & Architectural Committee for its endorsement of plans for the Pickleball Center & Park.

Thank you.

VI. New Business

A. March 2018 Financial Statements

MOTION: Campfield/ Seconded. Accept March 2018 Financial Statements as presented. Passed: unanimous

B. Capital Projects Funding

MOTION: Myers / Seconded. Approve FY2018 Capital Projects Funding for: M-R-R Reserve Funded Projects:

- Continental Vistas: replaster pool in the amount of \$10,606 from Operating Cash;
- West Center: replace billiards tables in the amount of \$6,051 from Operating Cash;
- West Center: replace carpet in billiards room only in the amount of \$5,000 from M-R-R Reserve.

MOTION TO AMEND: Myers / Seconded. Add to the statement:

Non-Capital Funding:

Canoa Hills: replaster spa in the amount of \$4,537 from Facilities Operating Budget.

Emergency Repair:

• Desert Hills: replace service entrance switchgear, transformer, and I-Line panel board in the amount of \$55,717 from Emergency Reserves.

Amendment Passed: unanimous

Amended Motion: Approve FY2018 Capital Projects Funding:

M-R-R Reserve Funded Projects:

- Continental Vistas: replaster pool in the amount of \$10,606 from Operating Cash;
- West Center: replace billiards tables in the amount of \$6,051 from Operating Cash;
- West Center: replace carpet in billiards room only in the amount of \$5,000 from M-R-R Reserve.

Non-Capital Funding:

■ Canoa Hills: replaster spa in the amount of \$4,537 from Facilities Operating Budget.

Emergency Repair:

• Desert Hills: replace service entrance switchgear, transformer, and I-Line panel board in the amount of \$55,717 from Emergency Reserves.

C. Updated Meeting Schedule

- VII. Committee Reports Committee Chairs/Co-Chair introduced committee members and reported on primary committee objectives.
 - A. Board Affairs Directors Vanderhoof and Sieck reported.
 - B. Fiscal Affairs Director Myers reported.
 - C. Nominations & Elections Director Nichols reported.
 - D. Planning & Evaluation Director Coon reported.
 - E. Survey Ad Hoc Director Lambert reported.
 - **F. Investments Ad Hoc** Director Sadowski reported.
- **VIII. GVR Foundation Report** Foundation Director Connie Griffin gave an update on the Foundation activities during the last month.
- IX. Member Comments: 7
- X. Adjournment

MOTION: Lambert / Seconded. Meeting Adjourned at 2:47pm MST.

Passed: unanimous

VI	E 4:	Canaina	/T 1\
XI.	Executive	Session	(Legai)

Denise Nichols	Date	Jen Morningstar	Date
Secretary		Manager, Executive Office	